

PRIVACY POLICY as regards PROTECTION of PERSONAL INFORMATION

1. INTRODUCTION

The privacy of your personal information is important to The Zest WEG Group (Zest) and affiliated entities ("we", "us", "our" or "Zest"). We are committed to protecting your personal information. In this statement, we are letting you know about the ways we collect and use your information in compliance with the Protection of Personal Information Act, 2013 (POPIA).

Please read this privacy statement carefully and on a regular basis to get a clear understanding of how we collect, use, protect or otherwise handle your data.

As part of the Protection Policy ZEST has appointed an Information Officer, who, among other responsibilities, accepts complaints and reports from the Data Subjects, provides clarifications and takes the necessary measures, besides being the central point of communication with the Regulator and has also put in place appropriate internal procedures to raise awareness amongst its employees and ensure the regulations are correctly implemented within the organization.

2. WHAT DATA DO WE COLLECT?

We will collect personal data that you provide us via our website, through our contact forms, our mobile sites and mobile apps, when you complete an online form, when you sign up for any information, when you apply for a job position, when you make contact with ZEST or when you send your data to us in any other way.

In these cases, we may collect data as defined in the definition of "*personal information*" Chapter 1 of POPIA.

We also collect data about you by using cookies (or similar techniques such as tags, pixels and JavaScript) for optimizing the website(s) and to analyse website traffic. If you wish to know more about cookies, the way we use them and how to delete cookies (see our cookie statement).

3. WHY DO WE COLLECT DATA?

The personal data collected is used for the purposes for which they were provided. As an example, if you make use of our contact form or provide your data to get downloads, we will use the data provided only to respond to your query and/or send the content you asked for. If you apply for a job position, we will may keep this information or even ask more details.

We also collect personal data, when you post comments on our social media. Please read our social media statement below.

4. HOW OUR SERVICES ARE CONNECTED TO SOCIAL MEDIA?

We respect your social media settings and collect only those you have agreed to leave publicly or shared with ZEST. Data shared with ZEST can be used for communication with the goal of improving the communication of the company with its public, thus ensuring the availability of content relevant to your business as innovative products and services. Whenever ZEST wishes to obtain additional information on the social media sites and / or wish to carry out some promotional action, it will do so in a clear manner where you may consent to the use of your information by ZEST.

Personal data collected through our website is used for the purposes for which they were provided. As an example, if you make use of our contact form, we will use the data provided only to respond to your query and/or send the content you asked for.

5. ARE YOU REQUIRED TO PROVIDE US YOUR DATA?

ZEST part of a global electronic equipment company, operating mainly in the capital goods sector, where its clients are companies of different segments.

ZEST declares that it handles only Business to Business data. You are not required to disclose your personal information when you purchase a product or service from us. However, to provide products and / or services, it may be necessary for you to disclose some of your personal data to us.

6. WHO IS RESPONSIBLE FOR THE PROCESSING OF YOUR DATA?

The ZEST websites, apps, and other digital platforms are managed by ZEST. ZEST may share information with its affiliates in accordance with the safeguards set forth in this policy.

ZEST is committed to ensuring a high level of data protection for its customers, prospects, users of its website, mobile site and mobile apps and all other persons whose data it processes. More specifically, ZEST commits in particular to the following principles:

Your personal data is processed lawfully, fairly and in a transparent manner (lawfulness, fairness and transparency).

Your personal data is collected with your consent.

Your personal data is collected for specified, explicit and legitimate purposes (purpose specific) and not further processed in a manner that is incompatible with those purposes (further processing limitation).

Your personal details kept in a form which permits the identification of data subjects for no longer than is necessary for the purposes for which the personal data are processed (storage limitation).

Your personal data is accurate, kept up to date, and every reasonable step is taken to ensure that personal data that are inaccurate, having regard to the purposes for which they are processed, are erased or rectified without delay (accuracy).

ZEST has put in place appropriate technical and organizational measures in order to ensure a high level of security in relation to data processing, to meet regulatory demands and to protect the rights and the data of the people concerned. Moreover, ZEST contractually requires that its subcontractors implement the same level of data protection.

7. WITH WHOM DO WE SHARE YOUR DATA?

Individual companies in the ZEST Group may share your personal data with our affiliates within the group.

In accordance with this privacy statement and as permitted by law, ZEST may use third parties for certain services. As far as third parties use your personal data for carrying out their services, they have the permission of ZEST and ZEST has taken all the necessary technical and organizational precautionary measures to ensure that your personal data is only used for the purposes mentioned before.

ZEST does not sell personal data to third parties, nor will it give your personal data to third parties, other than as specified above or on the basis that we are obligated by law (e.g. in the event of a lawful request by a court or law enforcement authorities).

8. HOW LONG DO WE KEEP YOUR DATA?

ZEST is committed to storing your personal data no longer than necessary for the purpose for which it was processed.

Various legislation requires the retention of information/records for specific periods, which periods will be adhered to. This retention period depends on the purpose for which the data is being processed by ZEST and takes into account regulations, or other legal requirements which impose a specific retention period for certain categories of data.

Your personal data will be de-identified/destroyed when the data is no longer needed for the processing purposes as mentioned in this privacy statement.

In case certain personal data is needed for a legal claim or other legal issue, ZEST will retain this data as long as that issue is ongoing.

If you make use of our contact form, we will keep your data as long as we deliver our services to you or as long as we are in a service-relation.

9. HOW DO WE PROTECT YOUR DATA?

ZEST highly values your privacy.

We implement all necessary technical and organizational measures, with regards to the nature, impact and context of the personal data that you share with us and the risks involved in processing it, in order to protect your personal data and, more specifically, to prevent any theft, lost or used in any way that is not in line with the purposes for which the data was collected.

10. COOKIES

We use Cookies for optimizing the website(s) and to analyze website traffic. Cookies are an essential part of how our website works. The main purpose of our Cookies is to improve your browsing experience. For example, they are used to remember your preferences (language, country, etc.) while browsing and on future visits.

The information collected by the Cookies also enables us to improve the site by estimating numbers and patterns of use, the suitability of the website to the individual interests of the users, quicker searches, etc.

At any time, you can change your browser settings to manage these cookies. For more information on how ZEST uses cookies, please see our cookie statement.

11. WHAT ARE YOUR RIGHTS?

At any given time, you can file a request to view your personal data, to correct or to erase such data. Furthermore, it is your right to request limitation of data processing, and, if applicable, to object against further processing of your personal data and / or request porting of your data to another data controller.

You can exert your rights by contacting us.

12. HOW CAN YOU CONTACT US?

Requests shall be directed to the following contacts:

Mark Barata
Information Officer
Zest WEG Group

Private Bag X 10011,
2146 Sandton

6 Laneshaw Street
Longlake Ext 4
1619 Johannesburg

Email: privacy@zestweg.com
Phone number: +27 11 723 6000

Please provide details including your full name and email address in order for us to be able to identify you, as well as any other relevant information to confirm your identity.

13. UPDATES TO THIS STATEMENT

We may update this statement from time to time to reflect changes in the way we process personal data (e.g., if we implement new systems or processes that involve new uses of personal data) or to clarify information we have provided in the statement. Our changes will be in accordance with applicable regulations.

We recommend that you check the latest version of the policy on a regular basis.

The current version is dated 30 June 2021.