

COOKIE STATEMENT

1. INTRODUCTION

This Cookie Statement will inform you about what Cookies are, why and how Zest WEG Group (Zest) and affiliated entities ("we", "us", "our" or "ZEST") uses them, and how you can prevent the use of Cookies. It concerns processing of all personal data by ZEST through www.zestweg.com

If you have any questions or concerns about the use of Cookies by ZEST, please mail through privacy@zestweg.com

2. WHAT IS A COOKIE?

Cookies or similar techniques like tags, pixels and JavaScript (hereinafter: "Cookies") are small text files which are stored on a user's computer or mobile device (e.g. telephone or tablet). They are designed to hold a modest amount of data specific to you and your use of our website (such as language preferences), and can be accessed either by the webserver or client computer. Cookies are necessary to facilitate browsing and make the website more user-friendly. They do not damage your computer.

3. HOW DO WE USE COOKIES?

We use Cookies for optimizing the website(s) and to analyze website traffic. Cookies are an essential part of how our website works. The main purpose of our Cookies is to improve your browsing experience. For example, they are used to remember your preferences (language, country, etc.) while browsing and on future visits.

The information collected by the Cookies also enables us to improve the site by estimating numbers and patterns of use, the suitability of the website to the individual interests of the users, quicker searches, etc.

On occasions, if we have obtained your informed consent in advance, we may use Cookies, tags or other similar devices to obtain information that enables us to show you, either from our own website or from third-party websites or any other means, advertising based on the analysis of your browsing habits.

ZEST uses the following categories of Cookies:

Functional Cookies: These are the Cookies that are indispensable for the proper functioning of our website.

Analytical Cookies: These are Cookies that store information about the use of the website.

Tracking Cookies: We use these Cookies to track how you use our websites and that of third parties. This enables us and third parties to provide you personal content, on our website, in our apps and by e-mail.

To install functional or analytical cookies we do not need your permission because the impact of these cookies on your privacy are very limited. For tracking cookies we will need to ask your permission.

In the table below you can find more details on the Cookies we use and for which specific purposes.

Cookie Name	Category (analytical/tracking/ functional)	Purpose	Further details
Zest	Functional Cookies	Cookies used to establish your session within our web servers, used to compare products functionality, used for off-line access to some of our features and other functioning of our website.	
Google Analytics	Analytical Cookies	These are cookies set by the Google Analytics service which enable us to track visitor behaviour and measure site performance.	https://www.google.com/analytics/
YouTube	Tracking Cookies	These are cookies set by the YouTube service which allow us to track visitor behaviour.	https://www.youtube.com
Mailchimp	Tracking Cookies	Used to provide integration between our website and marketing campaigns through email.	http://mailchimp.com
Facebook	Tracking Cookies	These are cookies set by the Facebook service which allow us to track visitor behaviour.	https://www.facebook.com

4. WHAT DATA IS COLLECTED VIA COOKIES?

ZEST collects and processes the following data about your visit to our website(s):

IP address and technical details about your browser, device used and the resolution of your computer/mobile screen;

The website you visited before that link to ZEST website;

Where and how long you have been visiting our website, and which parts of the website you visited;

The functionalities of the website you used.

ZEST also uses pseudonymized statistics about you.

We do not collect or store sensitive personal information, such as your address, your password, your credit or debit card data, etc., in the Cookies we use.

For more information about the processing of personal data by ZEST, please view our Privacy Policy.

5. HOW LONG DO WE USE THE COOKIES?

In terms of duration, we may use two different types of cookies on our websites:

Session Cookies: These Cookies are temporary Cookies that remain on your device until you leave our websites; or

Persistent Cookies: These Cookies remain on your device for much longer or until you manually delete them. How long the Cookie remains on your device will depend on the duration or "lifetime" of the specific cookie, as well as your browser settings. See "How to Control Cookies" for more information.

6. WHO USES THE INFORMATION STORED IN THE COOKIES?

The information stored in the Cookies from our website is used exclusively by us, except for those identified below as "third-party cookies", which are used and managed by external entities to provide services requested by us to improve our services and the experience of the user when browsing our website. The main services for which these "third-party cookies" are used are to obtain access statistics and to guarantee the payment transactions that are carried out.

7. HOW TO CONTROL COOKIES?

If you prefer to avoid the use of Cookies on this page, considering the above-described limitations, first you must disable the use of Cookies in your browser and then delete the Cookies saved in your browser associated with this website. You may use this option for preventing the use of Cookies at any time.

You may restrict, block, or delete the Cookies from our website at any time by changing the configuration of your browser following the steps indicated below. While settings are different

in each browser, Cookies are normally configured in the "Preferences" or "Tools" menu. For further details on configuring Cookies in your browser, see the "Help" menu in the browser itself.

8. CONTACT US

If you have any questions about our use of cookies or how we process your personal data, you can contact us at:

Mark Barata
Information Officer
Zest WEG Group

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2146 Sandton

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Longlake Ext 4
1619 Johannesburg

Email: privacy@zestweg.com
Phone number: +27 11 723 6000

9. UPDATES TO THIS STATEMENT

This Cookie Statement will be updated as quickly as possible as the services offered on this website change. However, the Cookie Statement may temporarily fail to include a Cookie, tag or other similar device because of the update, although they will always be devices with identical purposes to those included in this statement.

The current version is dated 30 June 2021.